



213 Court Street
P.O. Box 891
Middletown, CT 06457-0891
Toll Free: 800.225.2533

One Holyoke Square
P.O. Box 2006
Salem, MA 01970-6506
Toll Free: 800.225.2533

April 13, 2020

The Gardens at Heritage Green Condominium Association Inc
800 Callaway Ct
Chattanooga, TN, 37421 0615

Re: Your Claim #: 06B99302
Your Policy #: WA 0200196374 - Callaway Ct, Chattanooga, TN
Date of Loss: 2020-04-12

To Whom It May Concern:

This letter will acknowledge receipt of a claim you have submitted under your policy of insurance with us.

I will be the adjuster working with you on your loss. It is our intent to work with you to identify the cause of the loss, the coverages that may be available under your policy and to review the damages that have been sustained.

We want you to be completely satisfied with our claim service. If at any time you have questions on the claim process, please contact me by phone or email. My contact information is listed below.

Tennessee fraud warning: "It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits."

Thank you

Sincerely,

Ben Spike
800 225 2533 (press #9) Ext: 2612

ben.spike@middleoak.com